

Central IT Services (German acronym ZID)	
<ul style="list-style-type: none"> <li>❖ Location: Hauptplatz 6, 1st floor</li> <li>❖ Website: <a href="http://www.ufg.at/zid">www.ufg.at/zid</a></li> <li>❖ Point of contact (for every question concerning IT): IT Helpdesk (support team) <ul style="list-style-type: none"> <li>☎ +43 732 7898 3270</li> <li>✉ <a href="mailto:it.helpdesk@ufg.at">it.helpdesk@ufg.at</a></li> <li>🕒 Mo-Thu 8:00 – 12:00 and 12:30 – 16:30; Fr 8:00 – 14:00</li> </ul> </li> </ul>	
Systems	
<p><b>UFGonline (<a href="http://ufgonline.ufg.ac.at">ufgonline.ufg.ac.at</a>)</b></p> <ul style="list-style-type: none"> <li>❖ Campus-Management-System</li> <li>❖ <u>Support:</u> Mrs. Regina Gröger room number H60140 <ul style="list-style-type: none"> <li>☎ +43 732 7898 2204</li> <li>✉ <a href="mailto:ufgonline.support@ufg.at">ufgonline.support@ufg.at</a></li> <li>🕒 Mo-Fr 8:00 – 12:00</li> </ul> </li> </ul>	<p><b>Moodle (<a href="http://www.moodle.ufg.at">www.moodle.ufg.at</a>)</b></p> <ul style="list-style-type: none"> <li>❖ Learning-Management-Software</li> <li>❖ <u>Support:</u> Mr. Simon Bauer room number H60140 <ul style="list-style-type: none"> <li>☎ +43 732 7898 2291 / +43 680 3006754</li> <li>✉ <a href="mailto:moodle@ufg.at">moodle@ufg.at</a></li> <li>🕒 Fr 9:00 – 15:00</li> </ul> </li> </ul>
<p><b>Mailsystem Exchange (<a href="https://sts.ufg.ac.at">https://sts.ufg.ac.at</a>)</b></p> <ul style="list-style-type: none"> <li>❖ Platform for communication</li> <li>❖ <u>Support:</u> <a href="mailto:it.helpdesk@ufg.at">it.helpdesk@ufg.at</a> room numbers H60139 + H60150-52</li> </ul>	<p><b>Data Storage</b></p> <ul style="list-style-type: none"> <li>❖ Shared Drives</li> <li>❖ FilR <a href="https://filr.ufg.ac.at:8443">https://filr.ufg.ac.at:8443</a></li> <li>❖ <u>Support:</u> <a href="mailto:it.helpdesk@ufg.at">it.helpdesk@ufg.at</a> room numbers H60139 + H60150-52</li> </ul>
Services	
<p><b>WLAN</b></p> <ul style="list-style-type: none"> <li>❖ Name: „KUni Linz“</li> <li>❖ Login: m-matriculation number and password</li> <li>❖ Name: „eduroam“</li> <li>❖ Login: m&lt;matriculation number&gt;@ufg.at and password</li> </ul>	<p><b>Printing/Scanning/Copying</b></p> <ul style="list-style-type: none"> <li>❖ Add credit: <a href="https://wirecard.ufg.at/">https://wirecard.ufg.at/</a> Instructions can be found on the website of the Finance Department <a href="https://www.ufg.at/Finanzabteilung.1294.0.html">https://www.ufg.at/Finanzabteilung.1294.0.html</a></li> <li>❖ Hauptplatz 6: ZV Kopierraum (H60204)</li> <li>❖ Hauptplatz 8: Library</li> <li>❖ Domgasse 1: ZV Kopierraum (DO0120), corridor near the office Referat Institut für Medien (DO0401)</li> <li>❖ Tabakfabrik: Department Fashion&amp;Technology</li> </ul>
<p><b>Usage of personal computers</b></p> <ul style="list-style-type: none"> <li>❖ Hauptplatz 6: ZID Computer Lab A (H60136), ZID Computer Lab B (H60202)</li> <li>❖ Hauptplatz 8: Library</li> <li>❖ Domgasse 1: ZID Computer Lab 3 (DOEG24), ZID Computer Lab 4 (DO0411)</li> </ul>	<p><b>Software</b></p> <ul style="list-style-type: none"> <li>❖ Office365 – use Microsoft Office on up to 5 devices for free</li> <li>❖ MindManager – use the world-leading MindMapping software for free</li> <li>❖ Lynda – consume several different tutorials for free</li> </ul>